

Another Quill Added to the Crown of TSECL

India Smart Grid Forum (ISGF) is a Public Private Partnership initiative of Ministry of Power (MoP), Government of India for accelerated development of smart grid technologies in the Indian power sector. Mandate of ISGF is to advise government on policies and programs for promotion of Smart Grids in India, work with national and international agencies for development of standards and to help utilities, regulators and the Industry in technology selection, training and capacity building. ISGF has been organizing its flagship annual event, India Smart Utility Week (ISUW) since 2015 and it has evolved as one of the top five global events on Smart Grids and Smart Cities. The 7th Edition of ISUW 2021 has been organized on digital platform as an International Conference and Exhibition on Smart Energy and Smart Mobility for Smarter Cities from 2nd to 5th March 2021. This year Tripura State Electricity Corporation Limited (TSECL) has participated in the said event and become the GOLD winner of ISGF Innovation Awards 2021 under the category of Best Survival Effort, Business Continuity and Innovation during Crisis Periods (COVID-19/ Natural Calamity).

Dr. Murhari Sopanrao Kele, Managing Director, TSECL participated in the programme, delivered a knowledge enriching lecture and illustrated how TSECL continued its improvements and reforms even during the COVID-19 pandemic period. He said TSECL inter alia has given a special emphasis on reform in its consumer service sector to make it more consumer-friendly. A few initiatives that TSECL has taken in the recent past in this direction are - Opening of Smart Customer Care Centre System along with Fault Rectification Team (FRT), Smart & Prepaid Metering Systems, Point-of-Sale (POS) Payment Solution, One Time Waiver of Surcharge, TSECL At Your Doorstep to ensure 24 X 7 reliable and quality power supply. As a part of 'Go Green' initiative; TSECL has started providing net metering facility to its consumers as per TERC Regulation to promote environment friendly green non-conventional energy specifically, the solar energy.

The Jury Panel for selection of awardees was consisting of many eminent personalities like *Mr. P Uma Shankar*, Former Secretary, Ministry of Power, Government of India; *Mr. V. Subramanian*, Former Secretary, Ministry of New and Renewable Energy (MNRE), Government of India; *Mrs. Padmaja Ruparel*, Co-Founder & President, Indian Angel Network (IAN) and *Mr. B. P. Singh*, Former Member, Delhi Electricity Regulatory Commission.