

Government of Tripura
Directorate of Information & Cultural Affairs

S-3991
Agartala, 29th July, 2022

TSECL urges consumers not to entertain any forged call

It has come to the notice of the TSECL management that some miscreants are doing cyber crime with the consumers of TSECL in the name of outstanding Energy Bill realization. In this regard, it is clarified that no one from TSECL sends any link to any of its consumer for realization of outstanding Energy Bill(s). Moreover, TSECL employees never call over phone to any of its consumer for payment of outstanding Energy Bill(s). However, in the event of outstanding bills, sub-division offices of TSECL makes announcements through mike to generate awareness among people of the concerned areas. Moreover, prior to disconnection of the electricity connections, proper notices are served to the consumers as per the Electricity Act, 2003. TSECL urges its consumers not to entertain any such fraud phone call and/ or web links to protect themselves from any kind of cyber crime.
